

Parent Code of Conduct



Responsibility: Miss Forrest
Approved on: October 2026
Next Review Date: October 2028

Brad End

20.10.26

Nelson Primary School Parent/Carer Code of Conduct

At Nelson Primary School we are very fortunate to have supportive and friendly parents and carers. Our parents recognise that educating children is a process that involves partnership between parents, class teachers and the school community. As a partnership, our parents will understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons we continue to welcome and encourage parents/carers to participate fully in the life of our school.

The purpose of this policy is to provide a reminder to all parents, carers and visitors to our school about the expected conduct. This is so we can continue to flourish, progress and achieve in an atmosphere of mutual understanding.

Guidance

As well as following the guidance set out in our Home-School Agreement, we expect parents, carers and visitors to:

1. Follow our school's safeguarding procedures, ensure that everyone is protected from harm and **immediately** report anything that they believe is putting anyone at risk
2. Respect and demonstrate the caring family ethos of our school in line with our Diamond Rules
3. Understand that both teachers and parents need to work together for the benefit of their children
4. Demonstrate that **all** members of the school community should be treated with respect and therefore set a good example in their own speech and behaviour
5. Seek to clarify a child's version of events with the school's view in order to bring about a peaceful solution to any issue
6. Correct their own child's behaviour especially in public where it could otherwise lead to conflict, aggressive behaviour or unsafe behaviour
7. Approach the school to help resolve any issues of concern
8. Avoid using staff as threats to admonish children's behaviour
9. Not raise concerns relating to members of staff in front of your children
10. Park safely, legally and responsibly in our local community

In order to support a peaceful and safe school environment the school cannot

tolerate parents, carers and visitors exhibiting the following:

11. Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, an employee's office, office area or any other area of the school grounds
12. Using loud/offensive language, swearing, cursing, using profane language or displaying temper
13. Psychologically harassing any member of the school community, including excessive written and/or verbal communication and/or displaying vexatious behaviour which is humiliating for the individual and is damaging to their self-esteem
14. Threatening to do actual bodily harm to a member of school staff, Governor, visitor, fellow parent/carer or pupil regardless of whether or not the behaviour constitutes a criminal offence
15. Damaging or destroying school property
16. Abusive or threatening e-mails or text/voicemail/phone messages or other written communication
17. Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parents/staff at the school on Facebook, Whatsapp or any other social media sites. Any concerns you may have about people involved with the school must be made through the appropriate channels by speaking to the class teacher, the Head teacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned
18. The use of physical aggression towards another adult or child. This includes physical punishment against your own child on school premises
19. Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences)
20. Contacting other parents to gain information about other children in school
21. Smoking, vaping and consumption of alcohol or other drugs whilst on school property
22. Dogs being brought on to school premises

How we will respond to behaviour that is unacceptable under this code of conduct

Should **any** of the above behaviour occur on school premises the school will establish the facts and attempt to remedy the situation through a meeting with a senior leader. We will raise our concerns and gain reassurance that the conduct will not be repeated.

In some cases the School will seek the advice of the Local Authority before responding to the unacceptable conduct. This may lead to the School, or the Local Authority acting on behalf of the School, writing to the individual concerned to make it clear that their conduct is unacceptable and warn them that further action will be taken if it is repeated, which may result in the individual being barred from the school premises.

The individual concerned is entitled to make representations to the School's Governing Board about the letter and the warning given.

Questions and concerns about this Code of Conduct

We are grateful for your support in maintaining our caring and safe environment; we welcome your feedback on this Code of Conduct and are willing to discuss any aspect that you may be unclear about.

The contact for questions and queries about the Code of Conduct is Miss C Forrest (Head Teacher). The School's published procedure for making complaints is available on our school website.

We trust that parents and carers will assist our school with the implementation of this policy and we thank you for your continuing support of the wider Nelson team.

